

Autostrada Online

MEET THE STAFF

Dealer Principal

Paul Lombardi
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General Manager

Paul Kaczmarczyk
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Sales

Fred von Puttkammer
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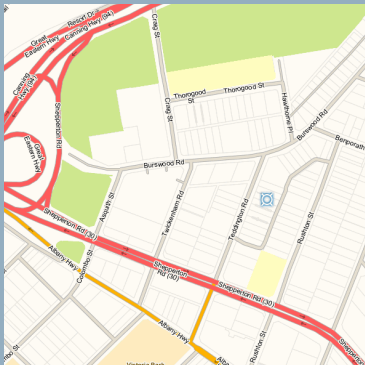
Senior Technician

Andrew Phelps

Technician

Zac Fagan

Autostrada Luxury Cars
 34 Teddington Road, Burswood



Phone: 08 9362 2299

Web: www.auto-strada.com.au

OPENING TIMES

Monday	8.30am to 5.30pm
Tuesday	8.30am to 5.30pm
Wednesday	8.30am to 8.00pm
Thursday	8.30am to 5.30pm
Friday	8.30am to 5.30pm
Saturday	8.30am to 1.00pm
(Service Closed Saturday)	
Sunday & Public Hols CLOSED	

Freedom of Repairers Act 2010

What is this new law and what does it mean for you

In Australia, motor vehicle manufacturers have been allowed to withhold technical information and diagnostic equipment from the general public and other businesses who would normally be able to offer alternative service and repair solutions.

In America, it was deemed anti-competitive and monopolistic to withhold this information and was taken so seriously that for any manufacturer wanting to sell products in the USA must release such information at a “reasonable cost” or face retail bans.

For far too long, car manufacturers have forced customers to return to franchise dealers even after warranty periods expired to undertake coding and diagnostic repairs at an excessive cost to the consumer.

While both major political parties in Australia have shouted support for the “Small Business” little has been done to help small businesses with such issues.

Independent Senator, Mr Steve Fielding has taken up the challenge on behalf of consumers who have been ripped off for too long, and the small businesses which have been facing an uphill battle against franchise dealers.

The senator has raised this issue by introducing “The Choice of Repairer Bill 2010” which has been introduced into Hansard on 24th

June 2010 and is currently under debate in the Senate. This is expected to be passed later in the year.

As a consumer, what does this legislation mean for you? It means that you are given the right to free choice rather than be dictated to regarding repairs and servicing of your car.

It also covers all industries, so in the long term consumers will have the freedom to choose on repair work on all products. We look forward to a level playing ground which has been sadly missed by the motoring industry in Australia.



A technician using manufacturer specific diagnostic tools which will be able to be purchased by independent businesses under this new legislation.

Winter Checklist

- Make sure tyres are set to correct pressure and have legal tread all over tyre
- Make sure wiper blades are clearing glass
- Check washer bottle has cleaning solution added to clear grime off screen